1. Disclaimer

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2. Protection of personal data (Privacy)

The Belgian Debt Agency is committed to protecting your personal information.

In case the Agency has come into possession of personal data about you, they will treat these personal data in line with the provisions of the Regulation (EU) 2016/679 of 27 April 2016 with regard (in particular) to the processing of personal data (GDPR), and of the Law of 8 December 1992 concerning the processing of personal data.

This means amongst others that the Agency:

- Will record and process these data with the purpose of providing you requested or other information, in particular on debt management and on Belgium, and for internal study purposes;
- Will not pass these data to third parties;
- Will always offer you the right of transparent information and communication, access to personal data, rectification and erasure of the data;
- Will offer you the possibility to exercise your rights by contacting the Agency via info@debtagency.be;
- Is committed to putting in place the best possible security measures in order to ensure that third parties cannot misuse the personal data.